

Genetic Counseling Referral

Your provider has referred you to Genome Medical for a genetic counseling appointment. Our team is dedicated to helping you on your genetics journey.

What to Expect

Genetic counselors are licensed medical providers specially trained to understand genetic tests and how to interpret and explain a person's unique results. Whether you are considering genetic testing, or you already have test results, our genetic counselors can help you make more informed healthcare decisions.

Before Your Appointment

Gather your personal and family health history. Talk to family members about any health conditions in the family, as well as the age that relatives were diagnosed. Please provide this information in the health history questionnaire you receive with your scheduling confirmation email or during your appointment.

During the Appointment

Your genetic counselor will:

- Review personal and family medical history and any genetic testing that has been performed
- Assess your risk for inherited genetic conditions
- Discuss if genetic testing will help you answer your health questions
- Recommend and facilitate genetic testing, if appropriate
- Answer any questions you have

After the session, download an easy-to-understand summary of your discussion and clinical recommendations to share with your provider.

How Much Does It Cost?

The cost of the genetic counseling session will be up to \$250*, depending on if you pay out-of-pocket or choose to bill insurance. We are an in-network provider with most commercial health insurance plans. See a list at [GenomeMedical.com/insurance-coverage](https://www.genomemedical.com/insurance-coverage). Coverage and pricing may vary. Please contact your insurance provider for your exact coverage and payment responsibility. Reference insurance CPT codes 96040 and S0265 and our NPI number 1407389695.

If you use insurance, and we are in-network with your health plan, we will submit a claim on your behalf. You may get a bill for any outstanding balance depending on your coverage. The cost of genetic counseling does not include the cost of any genetic testing that may be recommended. You may receive a bill from the lab for genetic testing ordered. At this time, we do not accept government-affiliated insurance providers including Medicaid, Medicare and/or Tricare.

How to Schedule an Appointment

1. Create an Account

Visit <https://portal.genomemedical.com/registration/proactive> or scan the QR code below.

2. Schedule the Appointment

You will be asked to enter your insurance information or provide payment. Telehealth appointments with a certified genetic counselor are 30-60 minutes and available within one week.

3. Upload Genetic Test Results

Upload a copy of any genetic test result/s previously completed for you, a family member or reproductive partner. This is important to ensure your genetic counselor can prepare for your appointment.



If you need help scheduling your appointment or have billing questions, please contact us at Clinical@genomemedical.com or 877-688-0992.

*Pricing subject to change